
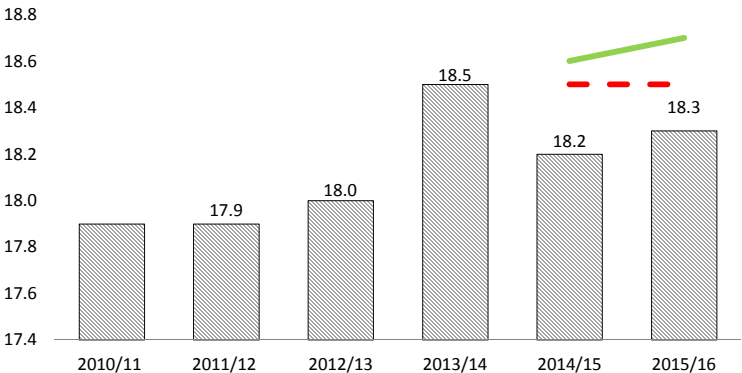
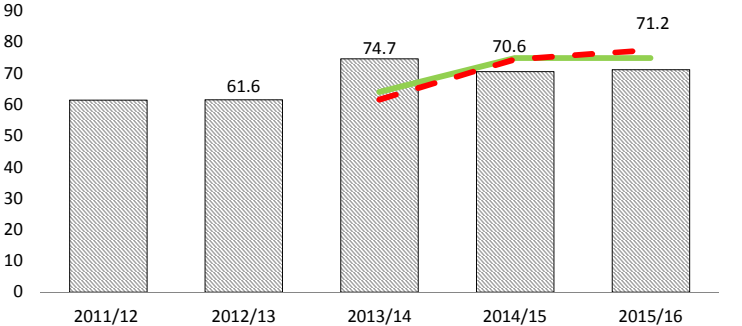


	Minimum                  Target	Annual Actual (2014/15)	Minimum Expectation	Target	Actual	Variance (performance against target)	Direction of Travel (comparing current outturn with this time last year)																				
<p>The number of households who considered themselves as <b>homeless</b>, who approached the local authority's housing advice service(s), and for whom housing advice casework <b>intervention</b> resolved their situation.</p> <p>Measured in: The number of cases assisted through successful casework intervention per 1,000 households Good Performance: Higher</p>	<p>Homeless Prevention</p> <table border="1"> <caption>Homeless Prevention Data</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2011/12</td><td>7.31</td></tr> <tr><td>2012/13</td><td>6.05</td></tr> <tr><td>2013/14</td><td>6.59</td></tr> <tr><td>2014/15</td><td>5.94</td></tr> <tr><td>2015/16</td><td>5.49</td></tr> <tr><td>Jun</td><td>1.58</td></tr> <tr><td>Sep</td><td>2.74</td></tr> <tr><td>Dec</td><td>4.24</td></tr> <tr><td>Mar</td><td>5.49</td></tr> </tbody> </table>	Year	Value	2011/12	7.31	2012/13	6.05	2013/14	6.59	2014/15	5.94	2015/16	5.49	Jun	1.58	Sep	2.74	Dec	4.24	Mar	5.49	5.49	5.94	6.50	5.49	RED	↓
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<p><b>2015/16 Annual Outturn:</b> A total of 636 households were prevented from becoming homeless ending Q4, 36 households lower than the same period last year. Total numbers of preventions represent 5.49 per thousand households and is 0.45 percentage points lower than for the same period last year. The borough has grown by 2,610 households since this time last year and this has had an effect on the homelessness prevention rate. It is worth noting that the borough continues to face a severe shortage of affordable private sector properties available to homeless households as an alternative to pursuing a statutory homeless application and the problem continues to worsen. Consequently, our ability to prevent homelessness by securing an alternative tenancy has diminished immensely. We have improved the incentive provided to landlords so they will let their (admittedly small number of) properties available at, or close to, Local Housing Allowance levels via the Council to one of our customers rather than let them to a member of the general public. We have also seen a rise in the number of preventions through negotiations with friends and relatives, persuading families that the best option for all is for the threatened homeless client to remain in their current accommodation. Nevertheless, proportionately, this is not sufficient to temper the increase in landlords evicting their benefit-dependent tenants so they can pitch their rents at higher levels. Where possible, we continue to negotiate with Housing Benefit to resolve arrears problems and negotiate with landlords to ensure tenants can remain in their properties and thus prevent homelessness.</p> <p>This financial year, the measure will be reported as an actual number rather than a rate.</p>																											
<p>Labour Market: <b>number of job starts for Tower Hamlets residents</b></p> <p>Measured in: % Good Performance: Higher</p>	<p>Labour Market: number of job starts for Tower Hamlets residents</p> <table border="1"> <caption>Labour Market: number of job starts for Tower Hamlets residents</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr><td>2014/15</td><td>4110</td></tr> <tr><td>2015/16</td><td>2466</td></tr> <tr><td>Jun</td><td>720</td></tr> <tr><td>Sep</td><td>1545</td></tr> <tr><td>Dec</td><td>2362</td></tr> <tr><td>Mar</td><td>2466</td></tr> </tbody> </table>	Year	Value	2014/15	4110	2015/16	2466	Jun	720	Sep	1545	Dec	2362	Mar	2466	4110	Not Set	Not Set	2466	N/A	↓						
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<p><b>PROVISIONAL OUTTURN</b> 2,466 job starts have been achieved showing a positive increase, however JCP off flow statistics for Q4 are still awaited. The outturn is provisional because there is a time lag in receiving data. Following a restructuring of service, a new team has been established to take over the monitoring and reporting of employment statistics, helping to strengthen cross council reporting of outputs whilst ensuring quality assurance. There is a significantly decreasing pool of those not working and service delivery via the Employment and Skills centre is shifting towards focusing more on those who are economically inactive and long term unemployed who often have multiple barriers to employment and working towards addressing those, meaning potentially longer turnaround time from registration to employment. A review of the employment delivery services across the council has taken place to begin the development of a more holistic partnership driven service which will better align council services and more comprehensively support those residents with complex needs.</p>																											

	Minimum                  Target	Annual Actual (2014/15)	Minimum Expectation	Target	Actual	Variance (performance against target)	Direction of Travel (comparing current outturn with this time last year)																		
<p><b>Percentage of household waste sent for reuse, recycling and composting</b></p> <p>Measured in % Good performance: Higher</p>	<p><b>Percentage of household waste sent for reuse, recycling &amp; composting</b></p> <table border="1"> <caption>Percentage of household waste sent for reuse, recycling &amp; composting</caption> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2011/12</td> <td>27.51</td> </tr> <tr> <td>2012/13</td> <td>27.63</td> </tr> <tr> <td>2013/14</td> <td>28</td> </tr> <tr> <td>2014/15</td> <td>28</td> </tr> <tr> <td>2015/16</td> <td>26.7</td> </tr> <tr> <td>2016/17 (Target)</td> <td>27.0</td> </tr> <tr> <td>2016/17 (Minimum)</td> <td>26.5</td> </tr> </tbody> </table>	Year	Percentage (%)	2011/12	27.51	2012/13	27.63	2013/14	28	2014/15	28	2015/16	26.7	2016/17 (Target)	27.0	2016/17 (Minimum)	26.5	26.70	28.00	29.00	26.70	RED	↔		
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<p>Final outturn submitted to Waste Dataflow is confirmed as 26.7 percent. The downward travel and plateauing rates are a current trend on a national scale, not just within TH or London. Despite the downward trend TH is still recognised as one of the best performing recyclers of dry recyclables in inner London. Tower Hamlets has the challenge of high density housing with 86% high rise properties with limited space for recycling receptacles. There is also low participation in the recycling of green waste due to the proportion of high rise housing within the borough. New legislation covering Materials Recovery Facility (MRF) operations and the quality of recyclable materials produced by MRFs are making operators more vigilant about the quality of the recyclable material they are receiving from local authorities, which has impacted on performance.</p> <p>The council continues to work with with local Registered Providers to look at recycling points and centres on estates as well as rebranding communications to give clear messages on what can and cannot be recycled. The Council will work with developers in the long term to incorporate innovative general waste and recycling waste management systems. Qtr. 1 figures will be submitted to the Waste Data Flow system in September and a provisional figure published; a final figure is anticipated at the end of October 2016.</p>																									
<p><b>Number of people killed or seriously injured (3 year average)</b></p> <p>Measured in: Number Good Performance: Lower</p>	<p><b>KSI</b></p> <table border="1"> <caption>KSI</caption> <thead> <tr> <th>Year</th> <th>KSI</th> </tr> </thead> <tbody> <tr> <td>2010</td> <td>114</td> </tr> <tr> <td>2011</td> <td>99.7</td> </tr> <tr> <td>2012</td> <td>120.7</td> </tr> <tr> <td>2013</td> <td>119.3</td> </tr> <tr> <td>2014</td> <td>114.3</td> </tr> <tr> <td>2015</td> <td>81</td> </tr> <tr> <td>2015 (Target)</td> <td>107</td> </tr> <tr> <td>2015 (Minimum)</td> <td>107</td> </tr> </tbody> </table>	Year	KSI	2010	114	2011	99.7	2012	120.7	2013	119.3	2014	114.3	2015	81	2015 (Target)	107	2015 (Minimum)	107	114.3	114.3	107.0	81	GREEN	↑
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<p>The annual outturn shows the three year average for the most up to date period; calendar years 2013, 2014 and 2015. The number of people killed or seriously injured in those years was 87, 88 and 68 respectively. The average was 81; the target of 107 was exceeded.</p>																									
<p><b>Number of Children killed or seriously injured (3 year average)</b></p> <p>Measured in: Number Good Performance: Lower</p>	<p><b>KSI - Children</b></p> <table border="1"> <caption>KSI - Children</caption> <thead> <tr> <th>Year</th> <th>KSI - Children</th> </tr> </thead> <tbody> <tr> <td>2010</td> <td>10.3</td> </tr> <tr> <td>2011</td> <td>10.3</td> </tr> <tr> <td>2012</td> <td>10.7</td> </tr> <tr> <td>2013</td> <td>8.5</td> </tr> <tr> <td>2014</td> <td>5.7</td> </tr> <tr> <td>2015</td> <td>3.3</td> </tr> <tr> <td>2015 (Target)</td> <td>4.5</td> </tr> <tr> <td>2015 (Minimum)</td> <td>4.5</td> </tr> </tbody> </table>	Year	KSI - Children	2010	10.3	2011	10.3	2012	10.7	2013	8.5	2014	5.7	2015	3.3	2015 (Target)	4.5	2015 (Minimum)	4.5	5.7	5.7	4.5	3.3	GREEN	↑
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<p>The annual outturn shows the three year rolling average for the most up to date period; calendar years 2013, 2014 and 2015. The number of children killed or seriously injured in those years was 4, 2 and 4 respectively. The average was 3.3; the target of 4.5 was exceeded.</p>																									

		Annual Actual (2014/15)	Minimum Expectation	Target	Actual	Variance (performance against target)	Direction of Travel (comparing current outturn with this time last year)
<b>Social Care-related quality of life</b> Measured in: Score Good Performance: Higher	Self reported experience of social care users ASC survey 	18.5	18.50	18.70	18.30	RED	↔
The score for this survey question was 18.3 out of a maximum possible score of 24. The measure from the Adult Social Care Survey uses responses to survey questions covering eight domains; control, dignity, personal care, food and nutrition, safety, occupation, social participation and accommodation. The minimum expectation of 18.5 percent was not met.							
<b>Percentage of CAF reviews with an improved score</b> Measured in: % Good Performance: Higher	Percentage of CAF reviews with an improved score 	70.6	75.0	78	71.2	N/A	↔
The annual outturn for this measure for 2015/16 was 71.2 percent. No target was set for this measure last year; however the outturn represents an improvement on last year's outturn of 70.6 percent.							